Luciano Giraudi

Software Engineer

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WORK EXPERIENCE

- **Software Engineer** 2025-07 — Present

  Santander Tecnología Argentina

  - Development of enterprise applications using React and NestJS with SQL databases, achieving robust, scalable solutions oriented to high data volume.
  - Design and implementation of efficient architectures, improving maintainability, performance and quality of delivered software.
  - Agile project management under Scrum and Kanban methodologies, including sprint planning, task tracking and coordination of multidisciplinary teams.
  - Optimization of workflows through agile practices, increasing productivity and delivery compliance.
  - Development and maintenance of functionalities oriented to customer documentation file management, ensuring integrity, traceability and efficient access to information.
  - Resolution of incidents and technical support, guaranteeing service continuity and high quality standards.
  - Improvement of response times and user attention, reducing the number of pending tickets and increasing customer satisfaction.

- **Full-Stack Developer** 2023-07 — 2025-07

  CDA Informatica

  - Direct work for Santander Tecnología on the Help Center product, contributing to the development and evolution of a critical user support platform.
  - Development of frontend functionalities using Next.js and React, improving performance, accessibility, and user experience.
  - Implementation and maintenance of backend services with NestJS and .NET, ensuring robustness, scalability, and integration with internal systems.
  - Collaboration in a corporate environment, aligning developments with enterprise standards and engineering best practices.
  - Use of data analysis tools such as Google Analytics and Looker Studio for tracking key metrics and product optimization.
  - Generation and analysis of reports, facilitating data-driven decision making and continuous improvement of the Help Center.

- **Front-End Professor** 2023-06 — 2023-10
  Digital House

  - Training students in modern frontend development, achieving a solid understanding of state patterns, data fetching, and strict typing.
  - Design and implementation of practical content with TypeScript, improving the quality and maintainability of code produced by students.
  - Introduction and application of tools such as React Query and Redux, optimizing state management and API synchronization in real-world projects.
  - Effective resolution of technical questions, accelerating the learning curve and reducing blockers in the training process.
  - Development of theoretical and practical assessments aligned with market standards.
  - Correction and structured feedback on exams and assignments, contributing to measurable improvements in student performance.
  - Support in final projects, achieving complete and functional deliverables with development best practices.

- **Full-Stack Developer** 2022-06 — 2023-07
  IT Rock

  - Development of multiple applications using Next.js, React and React Native for frontend projects, along with Node.js and NestJS for the backend, achieving complete and scalable solutions.
  - Participation in a wide variety of projects, from benefits sites and university platforms to the development of a platform for a video game.
  - Implementation of modern full stack architectures, improving performance, maintainability and scalability of applications.
  - Adaptation to different business domains, enabling the delivery of specific solutions according to each project's needs.
  - Development of efficient and responsive user interfaces, optimizing user experience in web and mobile environments.
  - Design and construction of robust APIs, facilitating integration between systems and efficient data management.

- **Tutor React & Backend** 2021-06 — 2023-06
  CODERHOUSE

  - Support and teaching to students of different levels in frontend and backend development technologies, achieving consistent progress in their technical skills.
  - Collection and curation of relevant educational resources, facilitating access to updated and high-quality materials.
  - Resolution of technical questions in real time, reducing blockers and improving learning continuity.
  - Code correction during the course, promoting good practices, readability and professional standards.
  - Continuous support in the training process, increasing completion rates and quality of delivered projects.

- **Front-End Developer** 2021-05 — 2022-05
  Beyond Media Agency

  - Development of an internal platform for automating various workflows, including report generation, payroll receipt delivery, and personnel management, optimizing operational times and reducing manual processes.
  - Implementation of frontend solutions with React and backend/serverless services with Firebase, improving platform scalability, maintainability, and development speed.
  - Automation of administrative and operational processes, achieving greater efficiency in internal management and reduction of human errors.
  - Development of measurement and analysis tasks oriented to clients using tools such as Google Analytics, Google Tag Manager, and Looker Studio, facilitating the tracking of key metrics and data-driven decision making.
  - Design and maintenance of automated dashboards and reports for clients, improving visibility of campaign performance, products, and digital processes.
  - Integration of custom metrics and events, enabling more precise analysis of user behavior and business results.

SKILLS

- **Project Management**

  Confluence, Scrum, Kanban

- **Stack Tech**

  Expo, Storybook, Vitest, JavaScript, TypeScript, Node.js, React, Next.js, Express, PostgreSQL, MongoDB, Sass, Docker, Tailwind CSS, Redis

- **IA**

  Claude

LANGUAGES

- English (B2)
- Portuguese (A1)